



Infant Site Church Street, Wingate, TS28 5AQ • Tel: 01429 836843

Junior Site Moor Lane, Wingate, TS28 5BA • Tel: 01429 836843

email: wingateprimaryschool@durhamlearning.net

website: www.wingateprimaryschool.durham.sch.uk

8th November 2023

Dear Parents/Carers

We have recently moved over to Arbor, a new secure on-line system for holding our pupil information. This new system is cloud based and fully GDPR compliant. Within the Arbor system, there is a Parent App for improved communication between parents/carers and school.

This app will allow parents/carers to book parent evening appointments, confirm trips, book after school clubs, advise of absences (not holiday), change of address and telephone numbers. You will also be able to view current attendance for your child.

As a school we will be able to send out letters and other important information through the App and e-mail, reducing the need to send out paper copies that can be lost or misplaced, whilst helping the environment.

Our Admin staff are in the process of setting this up and to enable us to do this can you please make sure that you have provided us with an email address (that you use or have access to), for each parent/carer who wants to register on this system by sending an email to wingateprimaryschool@durhamlearning.net with your child's name in the subject bar. Please note the email addresses should be separate.

Once we have your email address we will send you a link to download a log-in to the new software/App (this can be accessed via the App or on-line). Your first time log-in will be your email and child's date of birth. We will let you know when you should start to receive log-in details.

If you have any questions regarding this please contact Mrs Clarke (Moor Lane) or Mrs Wilson (Church Street).

Regards

Marie Louise Binks

Marie-Louise Binks
Head Teacher

Head Teacher: Mrs Marie-Louise Binks B.Ed. Hons NPQH • **Chair of Governors:** Mrs R Wilson

